

VoiceThread on the Mac

If you are having trouble posting on VoiceThread with your Mac, please follow these steps.

*Check cookies and make sure the Web browser is able to accept them from VoiceThread

1. Open the settings window
2. Click the Firefox menu, then click Preferences
3. Click the Privacy tab on top.
4. From the drop-down menu, choose Remember history
5. Close the window.

* New users of VoiceThread must allow Adobe Flash Player to access their microphones. Make sure you have allowed Adobe Flash Player to access your microphone.

Next steps:

1. Open **System Preferences**
2. Select **Flash Player**
3. Select **Storage**
4. Select radio button **Allow Sites to save information on this computer**
5. Next select the **Camera and Mic** tab button
6. Under the **Camera and Microphone** tab, select the radio button: **Ask me when a site wants to use the camera or microphone (recommended)**
7. Return to VT page click **Record**
8. Click the **Accept** button to allow **Adobe Flash Payer to access your microphone and speakers.**

Voice comment is now posted!

Helpful Web browser tip for Mac users on D2L:

- Mozilla Firefox works near seamlessly. Audio/videos will appear and work on D2L without freezing or failing to load.
- Safari and Chrome no longer seem to support D2L if you have upgraded to Maverick OS Version 10.9.1.

This helpful fix was discovered and shared by Cait Barron, Public Relations & Visual Communication Manager at Travel Spike, LLC. & Part-time Instructor of Communication, College of Humanities and Social Sciences of Kennesaw State University. January 2014.